Problem:
Your new Liberty hose reel is leaking at the swivel.

Solution:
It is normal for the swivel to leak slightly until the O-Rings (they are located on the inside of the swivel) are wet and seated. If the leaking continues, you do not need to take the cart or reel back to the store. This is a problem and is easily fixed by a few simple procedures.

1. If the leader hose is attached to the swivel, unscrew the hose and look inside the swivel.

2. Using either a hex key or a large screw driver, insert the tool into the hex opening and gently tighten the threaded insert. **DO NOT OVER TIGHTEN!**

3. This should stop the leaking.

4. If the unit still leaks, please check that the hose washer is inside the nut. You may contact Liberty for a new hose washer or obtain one at any hardware store.

5. If your swivel is old, the O-Rings may be worn, please contact us for a new set of O-Rings.

6. If these steps do not solve your leaking problem, then contact Liberty Garden Products.

CALL US AT 1-866-820-5805 IF YOU HAVE ANY QUESTIONS REGARDING TROUBLESHOOTING AND WARRANTY